# **CLIENT CASE STUDY**



# Delivering Web Application for Recording and Tracking Maintenance, Repair & Overhaul Facility Details and Activity Data

#### **CHALLENGE**



A **global aircraft lessor** required to record and track MRO facility details and activity data, including contact information, maintenance capabilities, certifications, term agreements

to design, develop, and implement a .net web-based application that enabled users to submit service-level ratings for an MRO and MRO to

### **APPROACH**

- The on-premise hosted solution, leveraging the office 365 tenant authentication framework, integrated fleet and invoice data from Leasepoint® and third-party providers
- ▶ Enabled users to track MRO details, such as contact information, aircraft types, and maintenance capabilities, in addition to recording GTAs, including service costs
- ► Technical managers were able to upload aircraft/engine visit documentation, such as performed services and associated costs, as well as to submit MRO rating surveys after aircraft/engine visits

## >>> OUTCOME

- The client benefited from quick filter and advanced search capabilities to search for MRO facilities by aircraft type, maintenance capabilities, country, region, engine facility type, or GTA status
- ▶ The solution enabled the lessor's technical department to keep track of GTA and MRO visit details and MRO rating surveys as submitted by technical managers
- Technical managers could compare the ratings and services available for up to five MRO facilities at a time

#### **ZEEVO'S VALUE ADD**

- In-depth knowledge of Leasepoint, including the underlying data model, and extensive experience in facilitating the system's integration with web applications and third-party software solutions
- Designed, developed, tested, and implemented the required MRO web application fleet and invoice data integration solutions
- Designed, developed, tested, and implemented the requested MRO web application features

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ET'S TALK

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