CLIENT CASE STUDY



Managing Global Deployment of Workday Financials and Initiating Cross-functional Business Enablement Team

CHALLENGE



A **leading technology & media company** needed assistance with the global deployment of Workday Financials and the creation of a new finance transformation mandate to initiate a

management team to conduct a series of workshop that were critical to the leadership.

APPROACH

- Executed planning, day-of, social, and program completion events with the goal of building global, crosslocation team relationships and enhancing the shared understanding of the governance model
- Facilitated the adoption of behavioral changes with a mechanism for action and commitment follow-up
- Developed goals for each function (e.g., customer service, HR systems & operations, M&A, transformation organization, enterprise applications, global payroll, legal, finance, and accounting)

ZEEVO'S VALUE ADD

- Increased functional alignment with corporate objectives and strategic priorities
- Established priorities for the business enablement team with a 150day action plan and a focus on the first 90 days
- Enhanced the documented vision for the new team and its stakeholders, establishing project plans and related milestones
- Improved cross-functional alignment through the design and deployment of communication tools, including departmental branding and creating visually appealing program artifacts
- Issued continuing professional education credits (CPE) and certificates of completion
- Gathered and analyzed input to provide recommendations for improvement of future sessions

OUTCOME

- The client benefited from a cross-functional off-site, including pre-work, evening social events, and postsession follow-up, for a group of 17 executives
- A highly-regarded meeting engaged teams from across different functions within the company in a three-day, interactive collaborative session
- Participants bettered their understanding of each other, their individual working styles, the newly formed cross-functional team's strategic initiatives, and how best to work together to reach the team's summit of success
- With a focused strategy developed early on, the offsite meeting elevated and exceeded the participants' standard level of expectations
- Created a post-session "report out," with photos, project plans, and various supporting documents
- Deployed a post-session survey to obtain feedback

WHY ZEEVO?

Our experience and expertise

Our style and passion

Our team of professionals

r commitment to a strategic relationship

LET'S TALK



Sophie McAuley Phone: +1 760 933 8607 smcauley@zeevogroup.com

ZEEVOGROUP.COM

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